

Frequently Asked Questions

Johns Creek Jamatkhana Development Campaign

1. How can I contribute?

Contributions to the Johns Creek Jamatkhana Development Campaign can be made through Aga Khan Foundation USA (AKFUSA) via the online portal Direct Debit, Check, Money orders, ACH transfer, wire transfer, or stock gifts.

2. Donating via Direct Debit?

When you donate via Direct Debit, you will be providing AKFUSA with accurate bank account details to withdraw funds from your bank account.

You should ensure you are providing bank account details of an account that is active and has sufficient funds. Otherwise, AKFUSA will be unable to complete your request to process your donation. AKFUSA will submit a request to your bank to withdraw the funds. After successfully processing the submission, AKFUSA will be able to update your donation details and status.

This process will take approximately 5-7 days.

Tax receipts are issued the following month once the successful donation is reconciled with the bank.

Please remember to check your junk or spam folder, as emails may occasionally be filtered there depending on your email security settings.

3. Can I donate by credit card?

Credit card payments are not accepted for this initiative. Please use one of the alternative payment methods available.

4. Where do I send the checks, cashier's checks and money orders?

Please make check payable to: **Aga Khan Foundation USA**

On the memo line of the check, please mention: **Johns Creek JK**

Please send check to the following address:

By USPS:

Aga Khan Foundation USA
PO Box 715417
Philadelphia, PA 19171-5417

By Courier (FedEx, UPS etc.):

Lockbox Services - 0075417
AGA KHAN FOUNDATION USA
MAC Y1372-045
401 Market Street
Philadelphia, PA 19106

5. Can I donate through wire?

Yes, you can donate through wire, when sending the wire, please mention Johns Creek JK in the notes section of the wire.

Below are the wire instructions:

Account Name: Aga Khan Foundation U.S.A
Account Number: 2000032705216
Bank ABA: 121000248

Bank Name: Wells Fargo, 1753 Pinnacle Dr., Mclean, VA, 22102
Tel. 703-760-5350

Inform AKF USA by email of the amount and purpose of the wire transfer at the following address:

Attention: Donor Services
Aga Khan Foundation U.S.A
1825 K Street, NW, Suite 901
Washington, DC 20006
(phone) 202.293.2537
donorservices.akfusa@akdn.org

6. Can I donate stocks or securities?

Yes. AKFUSA accepts donations of appreciated stocks, bonds, and mutual funds. For transfer instructions or assistance, contact donorservices.akfusa@akdn.org or (202) 293-2537.

7. Are donations tax-deductible?

Yes. Donations to Aga Khan Foundation USA are tax-deductible as permitted by law. An official receipt will be provided via email.

8. Do you accept employer matching gifts?

Yes. AKF USA accepts employer matching gifts. Check with your employer to confirm eligibility.

Matching programs vary some require submission of donation proof, while others process match automatically through a company portal.

For assistance, contact Donor Services at donorservices.akfusa@akdn.org or (202) 293-2537 (Option 1).

9. Can I give through a Donor-Advised Fund (DAF)?

Yes. You may recommend a grant through your DAF sponsor (e.g., Fidelity Charitable, Schwab Charitable, Vanguard Charitable, or a community foundation).

Please direct grants to:
Aga Khan Foundation USA
1825 K Street NW, Suite 901
Washington, DC 20006
EIN: 52-1231983

Include the campaign name if you wish to designate your gift. For questions, contact donorservices.akfusa@akdn.org.

10. Who can I contact for assistance?

The Donor Services team is available Monday through Friday during standard business hours.

Email: donorservices.akfusa@akdn.org

Phone: (202) 293-2537 (Option 1)